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Sales & Marketing - Consumer Mobility  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उद्यम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Government of India Enterprise)

S&M-CM /169/CUG/11-12/26

dt @ Chennai-6 the

03-12-11

Sub: TN and Chennai Customers in the same CUG-reg  
Ref: As per Sanchar soft modifications

Sanchar Soft has been modified to accept Chennai Prepaid mobile customers also in the TN CUG and vice versa. Hence, the TN customers can join Chennai CUG and Chennai customers in TN CUG. The customers should belong to the same eligible plan. There is no change in the existing procedure for creation/ addition/ deletion of CUG members.

This is for information of all please

(K.R. Aravindavalli)  
AGM(Marketing-CM)  
Chennai-6, TN circle

To

**GM (NW-O CM), Trichy -1/ Coimbatore** – For information & necessary action please.  
GM(S&M-CM), Chennai Telephones, Chennai – For information please.  
GM (F) / Sr. GM (TR) TN Circle, Chennai for information please.  
DGM/DE In charge IN - **Trichy** - for necessary action please.  
DGM (N/W-O)/DE Commercial Coimbatore - For information & necessary action please.  
**Heads of SSAs**, -- for kind information and necessary action please.  
**DGM (Sales) & AGM (Sales), Chennai-6** –For information and informing Sales Heads , franchisee managers and retail managers and other Channel partners along with commission structure as applicable.  
**DGM (CS), Chennai-6** - For information and informing Call Centre/Customer Service Centre Officials and ensure uploading the information on the website “tamilnadu.bsnl.co.in”  
DGM(S&M-CM)/AGM (Mktg-CM), Chennai Telephones, Chennai – for information & necessary action please